

## **Privacy Statement E-commerce Platform**

This online platform ("**E-commerce Platform**") is operated by Tradcom N.V. ("**Tradcom**"), established in Belgium. This E-commerce Platform offers to the customers of local ERIKS entities the possibility to place online orders for the purchase of products and the delivery of services with their local ERIKS entity.

The local Eriks entity (as described in clause 7 of this statement) ("**ERIKS**") acts, together with ERIKS N.V., as the (co)data controller, and Tradcom acts both as data controller and as data processor, on behalf of the individual ERIKS entities under the applicable data protection laws.

With this Privacy Statement we inform you about our privacy policy as applicable to the E-commerce Platform. When you create an account, log in or place an order, we will process certain personal data of you to enable you to use the E-commerce Platform and to place orders on behalf of the company your are working for.

This Privacy Statement is to help you understand what information we collect about you, how that information is used, and how you can control your personal data. This Privacy Statement applies to all your personal data we collect via the E-commerce Platform.

We are continuously expanding and improving our online services to offer our customers and visitors to the E-commerce Platform even greater convenience. We may update this Privacy Statement from time to time.

### **1 What personal data will be processed?**

1.1 In order to sell our products and provide our services, we will process certain personal data of you such as your name, initials, titles, gender, company name, (office) address, (work) phone number, e-mail address and invoice related data. To register your data we may also use an administration or client number.

### **2 For which purposes do we use your personal data?**

2.1 We may use your personal data for the following purposes:

- to execute your orders;
- collecting payments;
- internal management;
- conducting audits;
- business planning purposes;
- handling disputes; and
- fulfillment of legal obligations.

2.2 We will not use your personal data for other purposes than the purposes mentioned in this Privacy Statement. We will not use your personal data for direct marketing purposes.

2.3 For our use of cookies, we kindly refer you to our [Cookie Policy](#).

### **3 Who will have access to your personal data?**

3.1 Your personal data will be processed by persons working for or on behalf of us on a need to know basis for the purposes as set out above. Furthermore, we may use the services of third parties who process your personal data on our behalf, such as the platform hosting

provider and/or other service providers. To ensure your personal data will be secured at any time, we conclude data processor agreements with such third parties in line with the applicable data protection laws. Eriks and Eriks N.V. have also concluded a data processing agreement with Tradcom, as Tradcom acts not only as a data controller, but also as data processor on behalf of Eriks and Eriks N.V. in order to facilitate the E-commerce Platform and for the delivery of the products and services.

- 3.2 We will not disclose your personal information to any other third parties, unless we believe that disclosure is necessary: (a) in order to comply with legal requirements; or (b) to enforce this Privacy Statement.

#### **4 How do we protect your information?**

- 4.1 We take appropriate security measures to protect your personal data. However, while we strive to protect your personal information, please be informed that no Internet data transmission can be guaranteed to be 100% secure. Consequently we cannot ensure or warrant the security of any information you transmit using the E-commerce Platform.
- 4.2 Once we receive your personal information, we use our best effort to ensure its security on our systems, to protect it against loss, misuse or alteration.

#### **5 How can your personal data be accessed and updated?**

- 5.1 You can access and update your personal data via your account.

#### **6 Links to other websites**

- 6.1 The E-commerce Platform may include links to other websites. We have no responsibility for such linked websites. If you visit those websites, we encourage you to consult the terms and conditions, privacy and cookie policies available there.

#### **7 Contact Details**

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Last update: February 12, 2015